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PO Box 78056, Sandton 2146, Republic of South Africa

Notice of Food Safety Product Recall

26 July 2021

Dear Customer

As part of our routine quality control procedures, we have unfortunately identified a deficiency in the side seam weld of an extremely small number of cans manufactured by a third-party supplier that could lead to cans developing a leak. The issue affects various KOO and Hugo's canned vegetable products.

No health issues, due to the potentially leaky cans, have been reported to date. Although the likelihood of a health safety risk is extremely low, matters of quality and food safety are non-negotiable for Tiger Brands. The company in consultation with the National Consumer Commission (NCC) therefore made the decision to initiate a withdrawal in the best interest of consumers.

Canned products forming part of this recall, covers various KOO canned vegetable products, Hugo's Baked Beans and Helderberg Peas that were **produced between 1 May 2019 to 5 May 2021** as specified in the first table below. The recall excludes all KOO canned fruit products, KOO Pilchards and KOO products packaged in glass.

Products forming part of the recall:

Please note that the recall is **only** applicable to the products listed in table 1 below based on best before dates up to and including the dates listed in the table below. **Please note that products with manufactured dates after the stipulated date in table 1 below are deemed to be adequately checked and quality assured.**

TABLE 1: Products forming part of the recall

Product Code	Brand	Description	Manufactured between Dates
15-4259-	Koo	Koo Baked Beans in Tomato Sauce 12x / 12x410g	1/5/2019 - 5/5/2021
15-2411-	Koo	Koo Baked Beans in Tom Sce Lite / 12x410g	1/5/2019 - 5/5/2021
15-2234-	Hugo's	Hugo's Baked Beans in Tomato Sauce / 6x410g	1/5/2019 - 5/5/2021
15-2240-	Koo	Multi-Pack Bits 4x410g	1/5/2019 - 5/5/2021

TIGER BRANDS LIMITED Registration No. 1944/017881/06

Directors

Non-Executive: G J Fraser-Moleketi (Chairman), M O Ajukwu, M J Bowman, I Burton, C H Fernandez, G A Klintworth, M Makanjee, T E Mashilwane, M Sello, O M Weber, D G Wilson

Executive: N P Doyle (Chief Executive Officer), D S Sita (Chief Financial Officer)

Company Secretary: J K Monaisa

15-10006-	Koo	Koo Butter Beans 12x410g / 12x410g	1/5/2019 - 5/5/2021
15-3972-	Koo	Koo Butter Beans Curry/Tangy Sce 12 / 12x410g	1/5/2019 - 5/5/2021
15-10007-	Koo	Koo Butter Beans in Tomato Sauce 12 / 12x420g	1/5/2019 - 5/5/2021
15-10012-	Koo	Koo Chilli Beans 12x420g / 12x420g	1/5/2019 - 5/5/2021
15-2392-	Koo	Koo Baked Beans in Tomato & Herb Sc / 12x410g	1/5/2019 - 5/5/2021
15-2393-	Koo	Koo Baked Beans in Curry Sce 12x410 / 12x410g	1/5/2019 - 5/5/2021
15-2394-	Koo	Koo Baked Beans in Hot Chakalaka / 12x410g	1/5/2019 - 5/5/2021
15-15586-	Koo	Koo Baked Beans in BBQ Flavoured Sauce	1/5/2019 - 5/5/2021
15-15587-	Koo	Koo Baked Beans in Chilli Wors Flavoured Sauce	1/5/2019 - 5/5/2021
15-4253-	Koo	Koo Cream Style Sweetcorn 12x415g / 12x415g	1/5/2019 - 5/5/2021
15-10033-	Koo	Koo Whole Kernel Corn 12x410g / 12x410g	1/5/2019 - 5/5/2021
15-4161-	Koo	Koo Veg Curry in Tangy Sce 12x420g / 12x420g	1/5/2019 - 5/5/2021
15-4160-	Koo	Koo Veg Curry Hot 12x420g / 12x420g	1/5/2019 - 5/5/2021
15-10021-	Koo	Koo Vegetable Curry 12x420g / 12x420g	1/5/2019 - 5/5/2021
15-10019-	Koo	KOO Cape Malay 12x410g	1/5/2019 - 5/5/2021
15-10022-	Koo	KOO Durban Curry 12x410g	1/5/2019 - 5/5/2021
15-10018-	Koo	Koo Mixed Vegetables 12x410g / 12x410g	1/5/2019 - 5/5/2021
15-15619-	H/BERG	Hbg Fresh Garden Peas 12x410g / 12x410g	1/5/2019 - 5/5/2021
15-10024-	Koo	Koo Fresh Garden Peas 12x410g / 12x410g	1/5/2019 - 5/5/2021
15-15588-	Koo	Koo Fresh Garden Peas in Brine 12x400g	1/5/2019 - 5/5/2021
15-15590-	Koo	Koo Surfmaid Petit Pois in Brine 12x400g	1/5/2019 - 5/5/2021
15-10030-	Koo	Koo Short Spaghetti 12x410g / 12x410g	1/5/2019 - 5/5/2021

Products not affected by the recall:

Please note the following list of products is **not affected** by this recall. We recommend that customers increase stock pressure to fulfil demand.

TABLE 2: Products not forming part of the recall.

Product Code	Brand	Description Check
15-2407-	Koo	Koo Baked Beans in Tomato Sauce 6x / 6x215g
15-12015-	Koo	Koo Baked Beans in Tomato Sauce 6x3 / 6x3.06kg
15-12009-	Koo	Koo Butter Beans 6x3.00kg / 6x3.00kg
15-2194-	Koo	Koo Speckled Sugar Beans 12x410g / 12x410g
15-3973-	Koo	Koo Red Kidney Beans 12x410g / 12x410g
15-15584-	Koo	Koo Black Beans in Brine 12x410g
15-15585-	Koo	Koo Black Beans in Mexican Style Sauce 12x410g
15-2406-	Koo	Koo Baked Beans in Chilli Sauce 6x / 6x215g
15-10031-	Koo	Koo Cream Style Sweetcorn 6x215g / 6x215g
15-10020-	Koo	Koo Vegetable Curry 6x215g / 6x215g
15-10017-	Koo	Koo Mixed Vegetables 6x215g / 6x215g
15-4209-	Koo	Samp & Beans Original 12x400g / 12x400g
15-4210-	Koo	Samp in a Curry Sauce 12x400g / 12x400g
15-4211-	Koo	Samp & Beans in Meat Flv 12x400g / 12x400g
15-4214-	Koo	Koo Chick Peas in Brine 12x400g / 12x400g

15-10023-	Koo	Koo Fresh Garden Peas 6x215g / 6x215g
15-3325-	Koo	Koo Chakalaka Mild 12x410g / 12x410g
15-3317-	Koo	Koo Chakalaka Mild 12x215g / 12x215g
15-3326-	Koo	Koo Chakalaka Hot 12x410g / 12x410g
15-3318-	Koo	Koo Chakalaka Hot 12x215g / 12x215g
15-3328-	Koo	Koo Chakalaka Extra Hot 12x410g / 12x410g
15-3329-	Koo	Koo Chakalaka Hot & Spicy with Beans 12x410g / 12x410g
15-3690-	Koo	Koo Chakalaka Butternut 12x410g / 12x410g
15-3691-	Koo	Koo Chakalaka Sweetcorn 12x410g / 12x410g
15-2410-	Koo	KOO Chakalaka Mild & Spicy with Peas 12x410g / 12x410g
15-2409-	Koo	Koo Chakalaka Mild & Spicy with Beans / 12x410g
15-2209-	Koo	Koo Chakalaka Mild & Spicy 6x3kg / 6x3kg
15-3971-	Koo	Koo 4 Bean Mix 12x410g / 12x410g

Please kindly identify the stock in your warehouse and isolate the affected stock. Please also advise the relevant customers on your database who purchased these products to also isolate and return the affected stock to your warehouse. The affected products can be readily identified either via the pallet label, the date code on the can, or the label that is affixed to the shrink-wrapped case.

The Out of Home Sales representative will be in contact with you to summarise the quantities and ensure upliftment is seamlessly executed. The following details will be used:

- Authorization number HS10810; Reason code - Recall code B13; Quantity in units.

We would appreciate your urgent and full support in ensuring that the above-mentioned stock is placed on immediate hold at your warehouse and returned to Tiger Brands for full credit.

Tiger Brands will also inform KOO and Hugo's consumers, of this recall through a public announcement, which we will also support through point of sale communication in store. Consumers will be asked to return the affected product range to stores near them in exchange for a refund.

Please accept our apologies for the inconvenience caused.

Yours faithfully,

Luigi Ferrini
Chief Customer Officer
Tiger Brands Limited